

Stay Ahead of CBP: Introducing Reform's PSC Audit and Filing Tool

Customs brokers face a mounting challenge: CBP is deploying AI to flag compliance violations with increasing precision, yet many brokers are still relying on manual reviews and spreadsheets to catch mistakes. This results in a reactive process where brokers scramble to fix errors *after* CBP has already flagged them via CF 28 or CF 29 notices—creating expensive delays, penalties, and, worse, damaged customer relationships.

Introducing Reform's PSC (Post Summary Correction) audit and filing tool—a *proactive* solution that helps importers and brokers identify filing errors internally in minutes and automatically file PSCs to correct them.

The current process is broken

Auditing entry summaries (7501s) manually means cross-referencing HTS codes, duty rates, countries of origin, and special tariff program codes across multiple databases and sources. Teams have to juggle the HTSUS database, section 301/201 exclusion lists, and special program rules—all while relying on slow and tedious spreadsheets, macros, and often siloed expertise. It's manual, error-prone, and even more critically, it's *reactive*: audits are frequently initiated only when shippers request them, leaving potentially huge compliance gaps.

How it works

Reform's PSC audit and filing tool automates what would otherwise require hours of manual labor. Brokers simply import their 7501 entry summaries and supporting commercial invoices, and the tool delivers results in a matter of minutes. The output is flexible: brokers can receive a corrected entry formatted for transmission to CBP through systems like Descartes NetCHB or CargoWise, or a detailed spreadsheet flagging missing 99-series HTS codes, provisional tariffs, and discrepancies between entries and invoices.

Why this is needed now

CBP continues to expand their use of automated risk identification and analysis, so importers and brokers without comparable tooling are increasingly at a disadvantage. Our PSC audit and filing tool levels the playing field. Beyond compliance, it's a revenue play—by catching errors before CBP flags them, brokers prevent their customers from overpaying duties and help customers avoid penalties. That's a compelling value proposition to existing customers and a powerful competitive differentiator for winning new ones.

Early adopters of this tool have generated more than half a million in revenue within 1 week of launch—proving that shippers recognize the value of a proactive, AI-driven compliance partner. And implementation is fast, often a matter of mere days.

The path forward

The PSC audit and filing tool works standalone, requiring no complex integrations. It's fast, scalable, and addresses a challenge every broker faces—catching their own mistakes before regulators do. As CBP's capabilities continue to evolve, brokers who embrace AI now will maintain that advantage.

Those who don't will be playing catch-up—one CF 28 at a time.



Automate freight operations from quote to cash.
Manage exceptions and view your data across all
connected systems.

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